

you realize you're heading down this path before you've wasted too much time and effort.

That said, don't let the fact that some problems really can't be solved with a reasonable amount of effort prevent you from trying. In the vast majority of cases, working methodically through the steps I've outlined in these articles will result in success.

One last note, for those of you who work as

the unofficial tech support for your friends, family, and colleagues: I encourage you to send them a link to these articles so they stand a better chance of solving their own problems. ↗



More Tips: Two Ways to New Windows in Safari:

Do you love tabs but miss being able to open links in a new window simply by holding down the **Command** key while clicking the link?

Despair not. If you'd like to have tabbed windows and the ability to open clicked links in a new window, *Safari* offers you two options.

First Option. Hold down the **Command**, **Option**,

and **Shift** keys while you click the link. That will open the page in a new window, and make it the active window. (Be sure to check the *Preferences* dialog for other tab-related keyboard options.)

Second Option. Use **⌘-⌥** menus. Hold down the **Control** key, click on the link, and choose from the options available in the contextual menu that appears. ↗



TIPS!

Some of what to look for when Bradley shows what's new in Mac OS X 10.3.2:

Address Book and Mail enhancements

► *Mail* moves messages marked as junk to the *Junk* mailbox more reliably.

► In *Address Book*, you can now configure *Exchange* synchronization with either a host-name or full server URL, including a (<https://>) URL to automatically use SSL.

► Improves syncing between *Address Book* and *Microsoft Exchange*.

► You can now move an e-mail to a different mailbox if you use an e-mail server that previously didn't allow this.

► Improves results when using *Mail* with a *.Mac* or *IMAP* account and an SSL connection.

Networking enhancements

► Improves results when looking for SMB-based servers

More Of Bradley's Technical Session

com/haxies/fruitmenu/. You can put a folder in the *Fruit Menu Items* folder and alias in there and get a hierarchical menu off the *Apple* menu, just like *OS 9* did. *FruitMenu* even gives you a hierarchical menu for the *System Preference* panes, similar to what *Apple Menu Options* did under *OS 9*. I might also suggest *DragThing 5.0.1* from www.dragthing.com/. At first look, it looks like a replacement for *Apple's Launcher* with a floating palette of icons, but you can also set the palette to pop out of a edge of your screen when you mouse

(**February's Meeting** continued on Page 3.) from bottom to right. There can be some space advantage with the label on the right. Also to the delight of many users, color labels are back. Brad then showed us that in view options, you can choose to *Show icon preview*. This is really helpful if you have a folder of JPEGs from your digital camera. You'll see previews of your photos, making it a lot easier to pick the ones you want to use. As for the new *Open* and *Save* dialog boxes, the *Sidebar* is there so you can quickly open a volume or folder you have included; change the size of the name column so that seeing a large file name is easier; and quickly switch from *List* to *Column* view. By clicking on any file name in the dialog box, it appears in the *Save As...* field. You can then use it as a base for naming your new file by slightly modifying the old file name. With the improved search capabilities you can now choose where you want to search from any *Finder* window using a choice of: selection (your present folder or volume), local disks, home, or everywhere.

Also demonstrated: *Exposé*, an innovative new tool for locating the window you want on a *Desktop* crowded with *Finder* windows, *Font Book*; *Panther's* built-in font manager; and the new keyboard shortcut creator in *Preferences*. ↗

—Scott Randell

(**Sore Eyes** continued from Page 4) *iSight* which has a microphone built in. The *iSight* is only usable while connected to the computer, so there are disadvantages, but we do own an analog video camera, and also a still camera that takes 15-second movies. I feel overwhelmed with the number of attachments. What's next? Further developments will follow. ↗

over to it, so it takes up very little screen space normally, but allows you to click on things to launch programs or files. I use it like a second dock with aliases to less frequently used programs. I can have a second palette pop-up off the edge of my second monitor, so I don't have to mouse all the way over if my cursor is currently engaged on the second monitor 2560 pixels away.

► **I've noticed occasionally my hard drive's icon is no longer in the upper right corner where it should be. Why? And what can I do to prevent it?**

Some other icon has crowded it, preventing it from taking it's usual spot. Just move all other icons away by about 50 pixels. You can also consider changing the view options for the *Desktop*. I've been working with labels on the right and the icons set to keep arranged by date modified, so my hard drive icons stay at the top and my most recent work is directly below. There are no overlapping icons. For some reason, the fairly big 48x48 pixels icons don't intrude in the space for the dock at the bottom of my screen. ↗

(**User Group News** continued from Page 4) iPod cases, car chargers, and more, including the new *SportWrap* for the active iPod user. XtremeMac: www.xtrememac.com.

► **Element K Journals Expires June 31, 2004.** Monthly how-to journals *Photoshop Fundamentals* and *Inside Photoshop*. View a free issue and save \$50 (US) off a new subscription. Regular price: \$139 (US) per year, Mac user group members: first year for just \$89 (US). Price is \$99 (US) outside the U.S. & Canada. Element K Journals: <http://go.elementkjournals.com/mug>.

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in the *Network* view.

► Resolves an issue in which the *Mac OS X* firewall could no longer be available if you performed an upgrade installation of *Mac OS X Panther*.

► Allows automatic configuration of proxy servers using *Proxy Auto Configuration (.pac)* files.

► Resolves an issue that could prevent the computer from getting a *DHCP* lease after certain kernel extensions were unloaded and reloaded.

► Improves *DNS* for *Mac OS 10.2* clients that use a shared Internet connection from a *Mac OS X Panther* computer.

► Resolves an issue that could prevent you from getting or maintaining an *IP* address via *DHCP* under certain conditions.

► Addresses an issue in which the *L2TP VPN* could not connect with leftover *racoon.pid*.

► Improves compatibility for *Microsoft Virtual PC 6.1's* emulated printing features.

► You can now save faxes in a folder whose name includes 2-byte characters.

(Be at Bradley's presentation.) ↗

