NEWSLETTER OF THE LONG ISLAND MACINTOSH USER GROUP *A not-for-profit, volunteer, member-supported organization*

The LIMac FORUM

May 2013

www.limac.org

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LIMac was established in 1984, when the Mac was introduced.

Annual dues for membership are $36.
(The first meeting is free.)
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April Meeting

Scott Randell

The main presentation for April's meeting was a real treat. Jean MacDonald, from Smile Software, demonstrated *PDFpen* for both Mac and iOS. *PDFpen* and *PDFpenPro* are available on both Smile's website and the App Store. Also *PDFpen for iPad* and *PDFpen for iPhone* are available on the App Store and the Smile web site. Buying either version on the App Store, gives you iCloud integration, which you will not get on the version purchased from Smile's online store. On the other hand, you will get the updates faster on the version purchased from Smile's online store. If you don't feel you must have iCloud integration, you can use *Dropbox* sync on the version purchased from Smile's online store. *http://sites.fastspring.com/smile/product/catalog*.

Jean started by describing the features new to version 6 which include:

- *Microsoft Word* export
- New editing bar and enhanced design for better ease-of-use
- Support for Auto Save and Versions
- Optimized for Retina displays' HiDPI mode
- Drag and drop to reorder library items

Jean informed us, that the *Microsoft Word* export, was the most requested new feature. I can understand that, since most

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May Meeting

Rick Matteson

The meeting will begin, as always, with our Q&A session, followed by announcements.

The main presentation picks up at about 7:45. The general meeting will end with our ever popular raffle.

Our SIGs meet immediately after until the close of their sessions at about 9:30.

You might want to bring your iPhones, iPod touches and iPads to the May meeting, because music, food, tutorials, games, mapping and art are on the agenda. Those are some of the types of iOS apps we'll demonstrate this month. Several of our board members will show off some of their favorite apps in a continuing series of presentations to help you sift through the over three-quarters of a million choices available in the aisles of the App Store at the iTunes Store. That's right, as of January 7, 2013, there were 775,000 apps to choose from! Apple's customers have downloaded over 40 billion apps*, with nearly 20 billion in 2012 alone. The App Store? has over 500 million active accounts and had a record-breaking December 2012 with over two billion downloads during that month.We'll attempt to give you some good advice on what we think are just a few of those choices.

**40 billion unique downloads excluding re-downloads and updates.*

Bradley's Tech Session

Bradley Dichter
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▶I've got a new iMac 2012 and I got a Western Digital My Book Essential connected via USB 3.0. I partitioned the drive and formatted it for GUID and Mac OS Extended (Journaled) like I'm supposed to. I set *Time Machine* to back it up and that all went fine and fast. The problem was when I did a test restore of a file from the ~/Documents folder. I got a *Finder* error of zero. I can't find what that means nor a solution. Do you have any ideas?

■ The error zero is a undefined error, so no help there. It's probably a case of the external drive needs a firmware update to be compatible with your Mac. It could be also the *WD SmartWare* you probably installed. Western Digital offer frequent updates. Check their web site *http://support.wdc.com/product/download.asp?wdc_lang=en* for both types of updates. See also *http://community.wdc.com/t5/News-Announcements/bd-p/Announcements* The drive was probably sitting in stock for several months and likely did not have the latest software included on disc and not the latest firmware installed. One other thing to watch out for is this, USB 3.0 drives kick up a nasty EMI problem in the usual 2.4 GHz range that Bluetooth and WiFi uses, so this drive could interfere with the proper operation of your wireless keyboard and mouse and to a lesser extent, your wireless connection to your printer and Internet. Keeping it at it's farthest distance will help. USB 2.0 devices plugged into USB 3.0 ports don't trigger this problem. New Mac mini's (with USB 3) seem to have it worse, presumably because of poorer shielding.

▶I booted up my iMac the other day and I found I couldn't move the cursor from the upper-left corner. It's a USB mouse, so it's not just a battery problem. I restarted and that didn't fix it. What do I do now, bring it in to Apple?

■ Well you could do that, but I would first perform a SMC reset. On the iMac, you shut down the computer, then pull the power cord. Wait ten seconds and press the power button. It won't of course turn on, but it does reset a circuit inside. Then put the power cord back in and turn the computer on. I'd guess this will fix the problem.

President's Message

Bill Medlow
President
archbill@optonline.net

Last month we had a great and very helpful presentation from Jean MacDonald of Smile Software. Smile's products have expanded from the Mac to the iPhone, iPad and other machines pointing to their success.

In May we are looking to show how apps are expanding, as there are now over 775,000 apps distributed all over the world. Within LIMac, we share information that we have gleamed from many different sources and look to share this with you at our May meeting. As members share the best of their best, we will now share the best of that best with you. Hope to see you at the May 10th, General meeting.

Just a heads up to let you know that Dave Marra will be presenting at our June 14th. Get this on your calendar now.

DAN DANGLO

"I assure you that you didn't catch your virus from your computer."

April Meeting continued from Page 1

of the world uses MS Word as their word processor of choice. I for one, was most happy about the new editing bar. I should point out, that Adobe has made *Acrobat Pro's* editing tools harder to find, while Smile, made *PDFpen's* easier. Macworld magazine recently reviewed *PDFpenPro 6* http://www.macworld.com/article/2033458/review-with-pdfpenpro-6-smile-makes-a-great-pdf-utility-even-better.html and in the bottom line paragraph said: "PDFpenPro is the crème de la crème of PDF editing and annotating applications." I use it and must say, I agree.

Next Jean showed several of the things you can do with *PDFpen*. The first thing she showed was editing and adding text in the native PDF format. Most people think you can't do that but *PDFpen* makes it easy. One of the coolest features is adding your signature to a document. You can scan your signature, save it to a file, and insert it into an open document. You can then make the background transparent, and resize your signature as you like. Once you have your signature in the document (resized and with transparent background) open the Library palette click + --> Add Selected Imprint and your signature will be added to the Library. In my testing of this, for versions of *PDFpen* earlier than 6 the file should be a TIFF or PDF. If you try this with a jpeg, or a PNG file, you can import it into the document, but when you try to save it to the Library, the PNG becomes a black square, and the JPEG is not even recognized by the Library. In version 6 any file format will work. You can add images to your document, by dragging from your iPhoto Library, or from a folder on your hard drive. Another great feature is the ability to add proofreading marks, and annotations. In addition, you can redact delicate information that you might not want shown in a PDF going out to a wide audience. Jean pointed out, the redaction done in this way is not like using a black marker to cover the information. This redaction, completely removes all the data in that selection. You can also tell *PDFpen* to redact all instances of that data. *Jean made certain to explain that any information in the metadata will not be redacted. You must go to inspector --> document information, and remove it there.

After demonstrating *PDFpen's* features, Jean went on to describe and demonstrate the features that are unique to *PDFpenPro*. Among those are document permissions. You can restrict printing and editing of a particular document to anyone who does not have the password. You can also completely password protect the document, so only those you choose can open it. The most compelling reason to go with the pro version is the ability to create cross platform fillable forms. If you have a PDF that is not fillable you can add fields manually, or (new to *PDFpen Pro 6*) tell the application to detect fields, which evident from the demonstration, it does very well.

Next up, was *PDFpen for iOS*. Jean showed that many of the features of the desktop version are available in the iOS version. She also showed the iCloud integration, and how the signature in your Library (in fact anything in your Library) is synced to the iOS version.

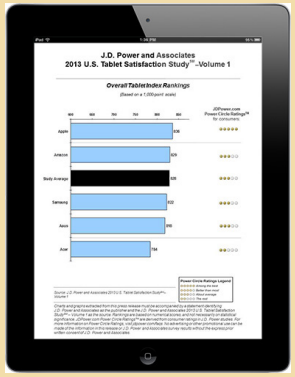
If you were unable to be present, I can tell you this was a great presentation. Jean's relaxed and humorous approach was well received by all the members. She has an in depth knowledge of the product, and it is quite evident that she loves what she is doing. She fielded every question with ease. Smile has generously offered LIMac members a 20% discount on any or their products (does not apply to upgrades), if you go to their store and use the code LIMAC13, any time till May 15th. Many thanks to Jean for coming to present and supporting our group by contributing raffle prizes for the last few years. Her previous visit was in 2007, I hope we don't have to wait that long to have her present again.

the Mac Observer

iPad Scores Top Spot in JD Power Study Again

8:40 AM EDT, Apr. 29th, 2013 · Jeff Gamet · News

The 2013 J.D. Power U.S. Tablet Satisfaction survey results are out, and Apple took the top spot with it's popular iPad. Apple's tablet also scored a five out of five circle rating, and this marks the second year in a row the iPad was ranked as the best tablet.



The iPad scored 836 out of 1,000 in the study, which included rankings based on performance, ease of operation, styling and design, cost, and features.

iPad tops JD Power customer satisfaction survey 2 years running

Following Apple in a close second place was Amazon's Kindle Fire with a score of 829. Samsung was third with 822 points, Asus was fourth with 818, and acer brought up last place with 784.

The study included 1,857 people who have had their tablet for less than a year, and found that sharing a tablet tended to result in overall higher scores. Tablets that were shared among four or more people earned a satisfaction score of 853, while single-user tablets earned 28 fewer points at 824.

"It is somewhat unexpected to find that although 64 percent of tablet owners were the sole decision-maker involved in their device purchase, many of them share their tablet with someone else," commented J.D. Power senior director of telecommunications services Kirk Parsons.

41 percent of the tablet sharers said they plan on buying their next tablet from the same company, while 28 percent of the single-user tablet owners had similar plans. Those numbers are interesting since the iPad currently the best selling tablet, and also topped the J.D. Powers study, yet is also designed to be a single-user device.

This was the second year J.D. Power has conducted its Tablet Satisfaction survey, and so far no other tablet manufacturer has been able to top Apple's scores.

User Group Offers

George Canellis
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If you ordered an AppleCare Protection Plan with your Mac between 1999 and March of 2011, you also received TechTool Deluxe as part of your protection plan. *TechTool Deluxe* checks the major computer components covered under your AppleCare Protection Plan, and was available only by purchasing an AppleCare Protection Plan for a Mac. TechTool Deluxe was based on Micromat's powerful *TechTool Pro* diagnostic and repair utility. This new *TechTool Deluxe* update is free to users of the above previous versions. Users should update their current version software to download the new update. *TechTool Deluxe 3.1.4* works on more Macs and is also compatible with Lion. More information is available at: *http://www.micromat.com/techtool-deluxe-3-1-4-now-available* Purchase *TechTool Pro 6 for just $49 until May 31*: *https://www.micromat.com/store*

Transporter Social Storage puts your data online and off-cloud, like *Dropbox*, except you have complete control and privacy where your documents are stored. This promotes unlimited sharing, syncing, and distributing of files with friends, family and colleagues, plus remote access from your Mac, iPad, or iPhone. Features include on-site and offsite automatic data backups and no subscription fees.

Discounts for Apple user group members:

- 10% off 1TB unit, list price $299, or 2TB unit, list price $399
- 20% off unit with no drive (user must supply), list price $199

[redacted]

Purchase at: *http://www.filetransporterstore.com* This offer is valid through June 30, 2013.

Learn more about how to become an Apple technology consultant at MacTech BootCamp II. This is a single-track, hotel-based seminar that travels to seven cities, including one near you, that is specifically geared to serve the needs of consultants and techs wanting to better service their base of home users and SMB. If you're an Apple consultant now, or want to see what it takes to get in the business, MacTech BootCamp II is for you. To learn more about the session topics, click http://www.mactech.com/bootcamp/topics. MacTech BootCamp II events are located throughout the United States in "NFL" cities that are easily accessible not only in the local area, but in the U.S. region through major airports. See the full list of locations and sign up today. MacTech BootCamp is normally $499; as an Apple user group member, you can register now to save $200 off the regular price, so you pay only $299. Plus, with your registration, you'll also get a free 6-month subscription to MacTech magazine. For more information on locations and dates, visit: *http://www.mactech.com/events/locations* This offer is valid through September 18, 2013.

Que Publishing has more than 32 years of experience helping users learn about computers and technology for the home, office, and business. Their books, eBooks, and videos teach through step-by-step tutorials, are rich in illustrations, and provide in depth references on important topics including OS X Mountain Lion, iCloud, Apple devices, and much more. For those interested in beginner to advanced Mac programming titles, visit Que's partner site *www.informit.com/store* to see new releases from Addison-Wesley Professional and Sams Publishing. Apple user group members can take advantage of exclusive product discounts of 35% off the list price of all print books and 45% off the list price of all eBooks and Video Training plus free U.S. shipping every day. [redacted] To get started, visit: *http://www.quepublishing.com/store*

Atomic Training offers online video tutorial courses on over 150 software applications, including training on popular Apple®, Microsoft®, Adobe®, and Google™ products. You can quickly build your technology skills in word processing, data management, graphic design, desktop publishing, web development, video production and others with Atomic Training. All Apple user group members can save 20% off a 1-year license at $79.99, regularly $99.99. [redacted] This offer is valid through December 31, 2013.

Mac|Life is THE Apple-product magazine that changes all the rules. Mac|Life recognizes Apple's dynamic role in work, play and life and will appeal to core Apple users. With fresh insight, in-depth how-tos, stunning design and exclusive information, Mac|Life helps users realize their full potential. Mac|Life is the ultimate magazine about all things Apple. Mac|Life is offering a Apple user group member subscription rate of $19.95 for 12 issues, a savings of 72% off the basic cover price. [redacted]

SlideShark from BrainShark, Inc. is a free app that converts *PowerPoint* presentations to view on your iPad. It is easy to use and designed with professionals, educators, and students in mind. It preserves animations, fonts,

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graphics and colors, and allows you to tap or swipe to advance animations and slides. With *SlideShark* you can view and present your slideshow on the iPad the way it was meant to be seen (and show on your TV with the iPad 2). See a demo at https://www.slideshark.com/ Members of Apple user groups are invited to download the app for free. Additionally, you'll also get 25% additional storage for free with this offer. [redacted]

Too many passwords to remember? *1Password 3 for Mac* is a password manager that goes beyond simple password storage by integrating directly with your web browser to automatically log you into websites, enter credit card information, fill registration forms, and easily generate strong passwords. As an Apple user group member, you are entitled to get the single user *1Password* on the Mac for $29.99, well below the normal retail price of $39.99 ($52.49 for the 5-user family version, which is usually $69.99). You also get a 25% discount on everything in the Agile Store. *1Password* is separately available for the iPhone or iPad ($9.99) and iPad/iPhone combo ($14.99) from the Apple iTunes Store. [redacted]

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Freeway gives you all the legendary ease-of-use and features that launched the desktop publishing revolution. You can quickly and effortlessly lay out your website, embed images and content, then publish your work as standards-compliant HTML. Upload to your server, or to a folder. You supply the creativity, *Freeway* handles the code. LIMac members can buy *Freeway Pro*, regularly $249 for $186.75, and *Freeway Express* for $59.25, a 25% discount. Build your website now. http://www.softpress.com/store [redacted]

PowerMax.com, the engine behind The Apple MUG Store, is pleased to announce a new process for Apple user group members. Instead of going to the Apple MUG Store website to view a limited selection of items, members can now go directly to the PowerMax website to peruse and purchase almost 50,000 products. By identifying the user group you belong to (either on an online order or over the phone), PowerMax will continue to accumulate points for LIMac to use. In addition to great deals, free UPS shipping is offered on any order over $50. Be sure to take advantage of this win/win deal: http://PowerMax.com

RadTech manufactures and distributes an array of best-in-class accessory solutions for Apple computers, iPhone, iPod and Cinema Displays, all designed to keep you connected and protected in style. Experience the RadTech difference through their unique product line and legendary customer support. LIMac members get 20% off all products. Start saving now: http://www.radtech.us [redacted]

Apple user group members receive a 35% discount when they shop at peachpit.com. Just enter the user group discount coupon code at checkout. Ground shipping is free! (This discount cannot be used in conjunction with any other coupon codes such as the Peachpit Club.) http://www.peachpit.com [redacted]

No matter what Apple devices you're using, there's a *Take Control* ebook that will help you polish your skills, work more efficiently, and increase your productivity. Check out our highly practical, tightly focused ebooks covering OS X, Macintosh applications, the iPad and iPhone, 802.11n networking, and more! Written by the most-trusted names in the Mac world and published by Adam and Tonya Engst of *TidBITS*, *Take Control* ebooks provide the technical help you need now. *Take Control* ebooks are available for immediate download in PDF format (for Macs and iPads), and with EPUB (for iPhone and iPod touch) and Mobipocket (for Kindle) versions available after purchase. An exclusive 30% off their already low prices is offered to Apple user group members on all *Take Control* ebooks. [redacted]
TidBITS: http://www.tidbits.com

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CNN Money
A Service of CNN, Fortune & Money

Which is worth more, coffee w/Tim Cook or a Lamborghini?

At $600,000, bidding for a meeting with Apple's CEO approaches a Charitybuzz record

Cook

FORTUNE -- It's not Eric Clapton's platinum wristwatch, which fetched $3.6 million for his Crossroads rehab center, or Warren Buffett's $3.5 million lunch for the Glide Foundation for the homeless. But it seems likely that bidding for a chance to have coffee with Apple (AAPL) CEO Tim Cook is going to set a record both for the Robert F. Kennedy Center for Justice and Human Rights and for Charitybuzz, the site running their 2013 auction. As of Saturday morning, three days after the first bid, coffee with Cook was No. 2 in Charitybuzz's list of all-time top fund-raising items, $5,000 short of the $610,000 a Lamborghini Aventador LP 700-4 Roadster fetched for the One Drop water foundation in March and nearly double the $255,000 a day with Bill Clinton raised for the Clinton Foundation in 2010.

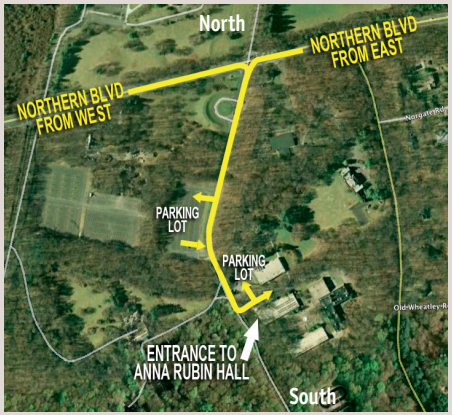
All the action seems to be coming from entrepreneurs either hoping to do business with Apple or to drum up some free publicity -- it's hard to tell which. The 86 bids so far include offers from:

The Lamborghini Aventador LP 700-4 Roadster fetched $610,000.

ClearCrate -- Cases and accessories for Macs, iPads and iPhones
Drbluetooth --High-end bluetooth headsets
MacMasi -- iOS and Android games
Povely.com -- Bible apps

Povely has been sitting on a $600,000 bid for more than 12 hours. The company has until May 14 to be outbid. Follow the bidding at *https://www.charitybuzz.com/catalog_items/337478/bids*

LIMac FORUM



General meeting time schedule:
Meetings are held at
The **New York Institute of Technology**,
Building 300 (Anna Rubin Hall),
Old Westbury, Long Island.
For more detailed information about this location go to *limac.org*

*Meetings start promptly at **7:00** P.M.*
Bradley's Q&A: 7:00 – 7:30 P.M.
MacBasics Q&A: 7:00 – 7:30 P.M.
Featured Presentation: 7:30 – 8:20 P.M.
followed by announcements and raffle drawings.

After general meeting
iOS SIG: No known topic.

Mac Basics SIG: Scott Randell will be our guest speaker. He will be giving us the Basics on Contacts (formerly known as Address Book). How do we set Contacts up efficiently, what are some of the neat things it can do, which programs work well with it, etc.

- In bad weather, call (516) 686-7789.
- The next LIMac board meeting will be at the Plainedge Library, (516) 735-4133, on Wednesday, May 15th, at 7:30 P.M. For more detailed information about this location go to *limac.org*

Renewal

Membership renewal for 2013 takes place from now onwards. A bonus discount was passed by the Board of Directors a few years ago: Bring in a new dues-paying member and get a **$12** discount off your membership renewal. Bring in three new members and your renewal is free!

Bringing in a new member also includes getting a past member back into the group.

Make your **$36** check out to LIMac and bring it to the next meeting, or mail to LIMac, Post Office Box 2048, Seaford NY 11783-0180

How to better visually enjoy the *Forum*: Your Editor prefers you to use *Adobe Reader 9* as long as your Mac meets the requirement of Mac OS 10.4.11 or newer. *PostView* 1.8 ($22) works from Mac OS 10.2 all the way up to 10.5 for PowerPC and Intel based Macs.

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Send your $36 check to:

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