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LIMac was established in 1984, when the Mac was introduced.

Annual dues
for membership are $36.
(The first meeting is free.)
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July Meeting
Michael De Angelis

Prosoft Engineering at the July LIMac meeting:

As much as we spend leisurely or productive work time on computers, the unexpected experience of fright may never been a forethought that our precious information may dissolve into digital disasters. Oooooh, the thought of sailing without a life preserver is a daring proposal. Thus so, keeping afloat with a trusted utility software is equally lifesaving.

Well, enter Gordon Bell from Prosoft Engineering, our special guest at our July meeting, who delighted us with the company's trusted specialty in data recovery for commercial and the home use.

The Data Rescue Center is Prosoft's professional data recovery service and as visitors enter their facility, they are offered a window of lab specialists in an environmentally sealed clean room as they retrieve lost data. Convincingly, these employees wearing astronaut style white coveralls (so called bunny suit) offers an inside level of sophistication to salvage damaged, corrupted media or controller electronics, that's eventually copied to another disk for their clients.

Prosoft's consumer products offers *Data Rescue 3* software for emergency data recovery. It's a click away when a startup drive fails to boot or when an external drive fails to mount, including data on a USB thumb drive.

Users are able to specifically locate documents, pictures or entire sound files for recovery and making it possible to back up. The rescue operation may complete itself in a short period, or in

August Meeting
Bradley Dichter

AUGUST
9
MEETING

LIMac membership is not entirely about the once-a-month general and SIG meetings and even this newsletter. We have a bulletin board and a Facebook group. Not all our members are active on these online resources, so in order to better acquaint our members with both of these, we will have dual presentations by Bradley Dichter and Gary Book.

The Bulletin Board has a bunch of forums to lend some structure to your topic in your postings. Like one for follow-up questions from recent presentations and others for advertising stuff for sale or wanted to buy. You don't have to wait until the next meeting to pose a technical question. You can click one link to view posts since last visit. To get started just click on the Register link near the top of the page. The board sets a cookie so you won't have to type in your username and password each time you visit as long as you don't uncheck the option to Log in automatically. Each forum has a short description the help you decide where your topic best fits. It also shows the title and date of the last topic posted in each forum. Just click the New-Topic button, give your post a title and type or paste in the body of your post/topic. You can use rich text and upload images to help illustrate your topic. You can click the Preview button to see how the topic will look before actually committing to it, which is done by clicking the Send button. If you used other forums on other web sites, I'm sure it will be familiar. I hope you will make better use of it in the future.

Moderated by Gary "Billy Kat" Book, the Facebook Group "Long Island Macintosh Users Group (LIMac) has many posts featuring computer related news items. That could be discounts

Bradley's Tech Session

Bradley Dichter
Technical Advisor
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▶ **I have an iPad. Why does the screen change while I'm looking at the screen and not touching it. While I'm reading the New York Times it jumps to another page. I took it to the Huntington Apple Store and they want to reset the iPad.**

■ Sounds like you have the Refresh Automatically option enabled on the *New York Times* app, not that I'm familiar with that app. Does the same kind of thing happen in any other app? If it's happening in all programs, then the Apple Store is probably right, but I think they meant restore or putting the iPad into recovery mode, not reset. That means erasing all content and restoring from a backup, which should put in a clean operating system. I hope you have been backing up to your Mac instead of iCloud. With the iPad connected to your Mac and *iTunes* running, press and hold both the home button and the sleep/wake buttons until the screen goes black. Release only the sleep/wake button, still holding in the home button until you see a dialog box pop up in *iTunes* saying "iTunes has detected an iPhone in recovery mode. You must restore this iPad before it can be used with iTunes." You could restore it back to factory default or restore your data from the most recent backup. This should clear away any iOS corruption.

It's possible you have a hardware failure of the touch sensor system and the restore will not fix the problem. Do you, by chance, have a screen protector film or case? It could have broken down. Considering the age of the iPad, it may not be worth repairing. No camera and no support for modern iOS. I'd suggest reviewing the refurbished iPad selection online: http://store.apple.com/us/browse/home/specialdeals/ipad. You may be able to still use it's trade in value somewhere. A company like gazelle.com will give you some money for it and Apple in partnership with PowerON will give you a Apple Store Gift Card for the fair market value of your iPad. See http://www.apple.com/recycling/gift-card/. NY Times app just got a bug fix update to version 3.8.2 on July 29.

▶ **I'm considering switching from a AT&T Samsung flip-phone without USB to an iPhone. Is there a way to transfer the address book/phone list to the iPhone?**

■ I've seen a multi-purpose device used at cell phone dealers that can read the list into memory and copy it to other devices. I'd check with your dealer if your model is supported by this service. I've seen also a Windows based app called *Mobile Master Copy Station* at http://www.mobile-master.com/features/copy-station.html with *Mobile Master Professional Edition* - http://www.mobile-master.com/products/professional-edition.html. If you are running *Mac OS X 10.5* or *10.6* check out the old iSync plug-ins from Nova Development at http://novamedia.de/en/mac-isync-plugins.html
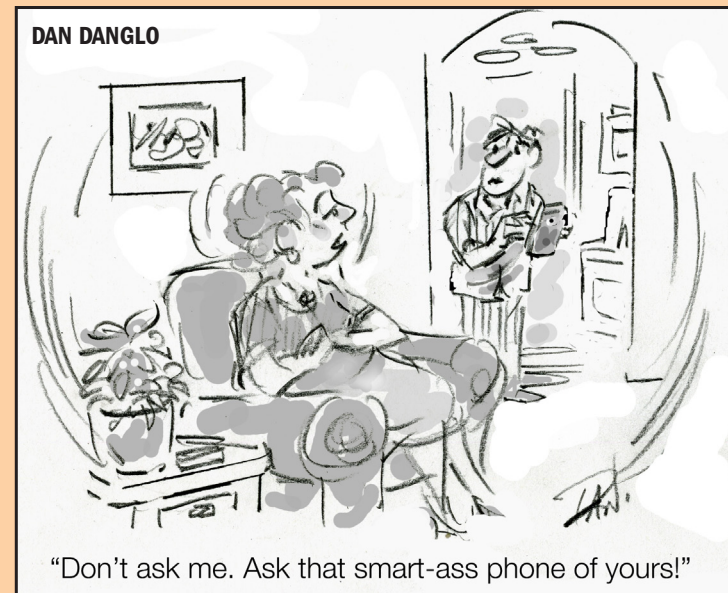
President's Message

Bill Medlow
President
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LIMac meetings have been very successful and future meetings look to be even more so. Apple promises great things this year, I just hope I can afford them. We are anxiously waiting for a super powerful future Mac Pro with a state of the art AMD FirePro work-station-class GPU that can push three high-res 4K displays. It will look like no other machine available.

Apple also mentions some great new surprises to come that include, the latest version operating system IOS 7 which will bring everything closer, offering great continuity. As these announcements are made, be sure to attend the meetings to get the latest information.

See you soon...
Bill

DAN DANGLO

"Don't ask me. Ask that smart-ass phone of yours!"

▶ **I have a problem with an old Canon MP780 multifunction printer connected to a PowerPC based iMac G5 running *Mac OS X 10.4.11*. Wrong Cartridge error message. Yada, Yada; doesn't apply to anyone else.**

■ Long story short — bad electrical contacts of print head to printer body, suggest cleaning them with alcohol. Already spent $120 on new print head. I suggested that was foolish. I would have replaced the whole printer. For $100 you could have gotten a new Canon PIXMA MG4120 which works with *Mac OS X 10.4* and could even do Airprint for your iOS device. For $150 you could step up to the PIXMA MG5320 with five separate ink cartridges. If you really need the automatic document feeder like the old model, then you have have to look at the PIXMA MX882 which I see for $135 new. That does not do Airprint though. The point I'd like to make is, don't be stubborn, don't throw good money after bad, it's probably just as well to replace than to try to fix. I had a Epson printer that used six inks. When they all ran low, it was just about the same price to buy the new similar model as get new inks. It also meant a better future for software support. Folks say that's a sad state of affairs. I say buy a color laser printer for over $1000 and you'll have a new appreciation for toner costs.

▶ **What are your thoughts why Apple stopped making the 17″ MacBook Pro.**

■ They were expensive and thus didn't sell very many. So weak sales would be primary but they were heavy and too large to fit on an airplane back-of-the-seat tray. It's possible also the manufacturer of the chosen display panel stopped making them, forcing Apple to either find another source or discontinue. It was in the 16:10 aspect ratio, which was losing favor. Just check for yourself on amazon for any other 17″ laptop with 1920-by-1200 resolution. For those needing high resolutions, they offer the 15″ Retina MacBook Pro. You know even the 13″ MacBook Pro with Retina display has much higher native resolution. (2560-by-1600) Of course getting a 17″ Retina screen might be nice but prohibitively expensive and would use up battery power like crazy and would need a very fancy GPU to drive the ultra-high resolution. Maybe with the talk about 4K displays for the upcoming Mac Pro, there may be interest in a Retina 17″ model to go with for UltraHD video editors. The 17″ model with the ExpressCard/34 slot was seen as a professional's desktop replacement. And we know Apple's latest trend is to follow the money spent by the majority of content users. That's spelled 'iPad.' If you seek a compact desktop setup instead of a 21.5" iMac, consider a small LCD panel and a Mac mini. Maybe a 17-19″ pivotable display would great for word processing and web browsing. For the record, at present Apple has a 17″ MacBook Pro on the refurbished list on the online Apple Store.

▶ **I just bought a 13" Retina MacBook Pro. I wanted to transfer programs from my 5 year old iMac running *Snow Leopard*. After about three quarters of the way through an expected 20 hour wireless migration, it froze. Apple support says I needed a wire to migrate. Same thing. I updated the *Migration Assistant* on the iMac. Any ideas?**

■ You have directory damage or bad blocks on the iMac or perhaps just a permissions problem on a file. Probably something in the home folder. I'd suggest if your Time Machine backup drive is up to date, then connect that instead directly to the MacBook Pro and migrate from that instead of the iMac. This will be more likely to succeed as well as be far faster. Then I'd try to find out what is wrong with the internal drive of the old iMac. It may need erasing perhaps with the basic security option of overwriting with zero which should map out any bad blocks, and then install a new system. Finally the Time Machine drive can be used to restore the files again.

▶ **Do you have to buy an Apple display for use as a secondary display, or can you use any vendor's monitor?**

■ Most other brands of monitors will work with an appropriate adapter. Apple's current models use a Thunderbolt port, which supersedes the Mini DisplayPort connection. Some older models had a Mini-DVI or Mini-VGA connection, and these are Apple specific, so you have to buy Apple's adapters or go to *monoprice.com* to find the right adapter. Depending on your Macintosh model and it's video subsystem, you may be limited in the external resolutions supported. Rather old Macs can't drive the modern widescreen 16:10 or 16:9 aspect ratios, but only the old 4:3 aspect ratio displays. Also if you are trying to connect a high resolution external display, higher than 1600x1200, you will need an adapter that supports the dual-link DVI standard most likely. Some new monitors have a full size DisplayPort connection, so you can use a cheap mini DisplayPort to DisplayPort cable. If you are trying to connect a monitor via HDMI, be aware that that is a HDTV standard, so you will be limited to 1920 x 1080. If you are shopping for a LCD display, then consider that an analog VGA connection offers the lowest quality, but if you have a very old Mac, that may be your only option. For example most of the the Titanium PowerBook G4s had a VGA output (called a DE-15 or HD-15 connector, three rows of 5 pins) and a iMac G4 has the mini-VGA connector. The aluminum PowerBook G4 has a DVI port, so a direct digital connection to a external LCD panel can be made.

▶ **What brands of monitors would you recommend?**

■ I tend to suggest first NEC brand LCD monitors. They tend to be professional quality and many models offer a pivoting arm so they can be rotated 90 degrees. I have a NEC 24" display as my secondary display on my Mac Pro. I use a Apple 30" Cinema Display HD for my primary. The NEC doubles as a TV monitor for a cable TV set-top box connected via HDMI. The backlight type to be avoided for best quality is the old school CCFL. The panel type to be avoided is the old TN for Twisted Nematic. Apple uses In Plane Switching type panel which is very good, but

there are a number of other top quality panel types to consider. including the Super In-Plane switching and variations on MVA panels. MVA stands for Multidomain Vertical Alignment. There is also PVA for Patterned Vertical Alignment and Samsung has their Super Plane to Line Switching. There is little standardization in specs for contrast ratios, so be careful with what seems like exaggerated numbers. You could find in the specs for quality displays, the percentage of the AdobeRGB color space. The sRGB color space is far smaller and practically all monitors can handle that. Anyway, also check out ViewSonic models, like the VP2365 with e-IPS and LED backlight and an anti-glare surface. Check out Samsung's computer monitors and LG's monitors too. I've seen some good HP displays and there are some good Dell brand displays. Quite a few stink as well, and some Mac folks refuse to have a name associated with a cheap Windows box on their desk. Monoprice, which is my go-to source for cables and adapters, recently introduced 27″ and 30″ hi resolution IPS LED backlit monitors. These require a dual-link DVI connection. One of my clients just got one, and is currently having some issues with keeping the proper resolution after the MacBook Pro goes to sleep. It may be an issue with the dual-link DVI to Mini DisplayPort adapter.

▶ **My Time Capsule is no longer backing up since I upgraded to *Lion*. It reports certain files are locked. What do I do now?**
■ First off I would do the combo update to 10.7.5 and then the vital Supplemental Update which fixes Time Machine backups. I would have figured *Software Update* would have offered it. Perhaps you didn't bother to install the various Apple updates after getting the *Lion* installed. You may try first pulling the power on the Time Capsule for a full minute and deleting the ~/Library/Preferences/com.apple.finder.plist file and resetting the Time Machine System Preference panel. Remember the home folder's Library folder is now hidden, so you have to hold down the option key and use the *Finder's* Go menu to reveal this Library folder. Have you been keeping up with the latest firmware for your Time Capsule? The *Airport Utility* should help with that.

The problem may be on the Time Capsule drive where the drive may be mostly full and *Time Machine* is trying to delete old files to make room for newer ones. The problem may be on the internal drive. I would suggest using the free *TM Error Logger* to better locate the problem folder It helps interpret the system.log file *Time Machine* contributes to as the *backupd* Core Service. I also have found *BackupLoupe* useful. It could be a coincidence and your Time Capsule has over heated and failed. Many of them have. See *http://tidbits.com/article/11091* ▸

Last Month's Grand Prize Winners

User Group Offers

George Canellis
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iSkin Inc. is one of the world's most trusted mobile accessory brands since its first advanced protective solution for the iPod in 2002. Known for its cool, innovative designs and fashion-forward style, iSkin continues to be the leading mobile accessory brand. iSkin continues to focus on delivering the highest quality, innovative design and fashion-forward style in accessories for Apple, BlackBerry and Samsung. Get 60% off the Aura 2 for the new iPad Retina, the new iPad and iPad 2 from iSkin! Use promo code: Aura60off at checkout. Shop Now! *http://bit.ly/LIMacAura2* This offer is valid through August 31, 2013.

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session topics, click *http://www.mactech.com/bootcamp/topics*. MacTech Boot-Camp II events are located throughout the United States in "NFL" cities that are easily accessible not only in the local area, but in the U.S. region through major airports. See the full list of locations and sign up today. MacTech BootCamp is normally $499; as an Apple user group member, you can register now to save $200 off the regular price, so you pay only $299. Plus, with your registration, you'll also get a free 6-month subscription to MacTech magazine. For more information on locations and dates, visit: *http://www.mactech.com/events/locations* This offer is valid through September 18, 2013.

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PowerMax.com, the engine behind The Apple MUG Store, is pleased to announce a new process for Apple user group members. Instead of going to the Apple MUG Store website to view a limited selection of items, members can now go directly to the PowerMax website to peruse and purchase almost 50,000 products. By identifying the user group you belong to (either on an online order or over the phone), PowerMax will continue to accumulate points for LIMac to use. In addition to great deals, free UPS shipping is offered on any order over $50. Be sure to take advantage of this win/win deal: *http://PowerMax.com*

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No matter what Apple devices you're using, there's a *Take Control* ebook that will help you polish your skills, work more efficiently, and increase your productivity. Check out our highly practical, tightly focused ebooks covering OS X, Macintosh applications, the iPad and iPhone, 802.11n networking, and more! Written by the most-trusted names in the Mac world and published by Adam and Tonya Engst of *TidBITS*, *Take Control* ebooks provide the technical help you need now. *Take Control* ebooks are available for immediate download in PDF format (for Macs and iPads), and with EPUB (for iPhone and iPod touch) and Mobipocket (for Kindle) versions available after purchase. An exclusive 30% off their already low prices is offered to Apple user group members on all *Take Control* ebooks. Purchase *Take Control* books at a discount with this coupon-code-loaded URL: *http://www.takecontrolbooks.com/catalog?cp=CPN90219MUG* TidBITS: *http://www.tidbits.com*

Do you own or work in a Mac-based small business that has grown out of it's computerized checkbook? Have you grown tired of creating invoices using *InDesign* or *Word*? If you think you are ready to move beyond your shoebox, MYOB has the right tool for you at a great MUG discount. MYOB, Inc., the leader in Mac small business management, has just released *MYOB FirstEdge*, a new Mac only product that will help you run your business quickly and easily. MUG members get $25 off the regular price of $99 on *First Edge* or $100 off *AccountEdge*. *http://www.myob.com/us/*

You don't have to put up with unwanted junk email. Spamfire from Matterform Media removes unwanted commercial and pornographic email from your in-box. It works with any POP3 email account and any email program (support for IMAP, Hotmail and AOL is still in development). Spamfire uses intelligent, fuzzy-logic filtering to identify spam and protect messages you want to keep. Automatic internet updates ensure you always have the most advanced spam protection available. Spamfire works in OS 9 and OS X and is a Mac-only product. Mac User Group members can purchase Spamfire for just $23, more than 20% off the regular price. Box & CD version's regular price is $39, user group price is $31. Downloaded version's regular price is $29, user group price $23. *http://www.Spamfire.com/macintosh_help/mugs/offer.html*

Macworld offers Apple user group members a special subscription offer. Macworld magazine is the ultimate Mac resource! They pack each issue with industry news, future trends, practical how-tos, in-depth features, tips and tricks, and more; they provide the tools Mac professionals and enthusiasts need. Best of all, you can depend on Macworld's unbiased, thorough product reviews and buying advice. Stay informed about what's new, exciting, important. Become a Macworld reader. Normal Price: $34.97 UG Price: $15.00 for 12 issues. *http://www.macworld.com/useroffer*

on software or hardware, often very time limited. Gary will talk about Facebook and social media in general and how you can share photos, video and spread communication to targeted people. Assuming you have Notifications enabled, every time there is a new posting/comment to the group, you will get an e-mail so you never miss a thing. Nevertheless you can search the group for whatever you want. There are even some photos posted. Apple has integrated Facebook more and more into OS X, so it's easier than ever to sign up and get connected. After all, sharing our common interests is what this group is all about, so don't limit yourself to monthly face-to-face meetings. You never know when a meeting will be canceled due to a storm. Unless the power goes out, the bulletin board and the Facebook group will still link us together. ↖

hours if necessary. Prosoft is available to answer advanced questions and their support is unequaled with personalized communication direct from their capable staff of 15 employees!

Defragmenting hard drives is not completely unknown and if access time and faster boot speeds are necessary in your work environment, then Mac users need not be alone anymore. Making it possible is *Drive Genius* version 3 software. Select the volume that you want to defrag and the interface is color-coded representing how much fragmentation is on the drive. Prosoft keeps the consumer in mind and cautions that defragging can take an inordinate amount of time, depending upon the fragmentation amount as well as the size of the data and the free space on the hard drive.

Apple's Time Capsule and *Time Machine* software are popular back-up systems offered for Mac users and there are cloud back-ups that also make it possible to clone a drive. Prosoft offers *Data Rescue 3* software, that provides users to create a bootable clone backup of their hard drives.
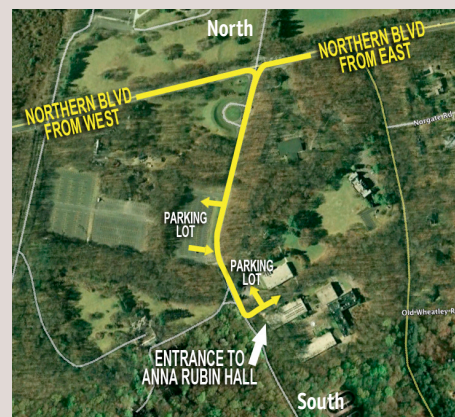
The evenings' presentation was chock full of goodies, but there was not sufficient time to fully review the remaining two software utilities as *Klix* and *SoundBunny*. *Klix* version 1.4 is a digital picture recovery software and *SoundBunny* allows you to individually control the volume level for any open applications on your Mac.

SoundBunny software is sound control for your Mac. The software allows you to set the individual levels of metered sounds so that you will not miss that important phone call while listening to your *iTunes* music or miss a special notification tone that comes from your mail alert.

Members were entitled to purchase this package of 5 software products for only $50.00 at the end of the presentation and at a considerable discount.

I find it ironic that Prosoft is located in the city of Livermore, California and it makes me remember that your data can *live more* by using *Data Rescue 3*.

Prosoft offers professional and consumer services that is valued and trusted for everyone interested in data recovery. ↖

General meeting time schedule:
Meetings are held at
The **New York Institute of Technology**,
Building 300 (Anna Rubin Hall),
Old Westbury, Long Island.
For more detailed information about this location go to
limac.org

*Meetings start promptly at **7:00** P.M.*
Bradley's Q&A: 7:00 – 7:30 P.M.
MacBasics Q&A: 7:00 – 7:30 P.M.
Featured Presentation: 7:30 – 8:20 P.M.
followed by announcements and raffle drawings.

MacBasics SIG: Q&A session only

▶ In bad weather, call (516) 686-7789.

▶ The next LIMac board meeting will be at the Plainedge Library, (516) 735-4133, on Wednesday, August 14th, at 7:30 P.M. For more detailed information about this location go to *limac.org*

Renewal

Membership renewal for 2013 takes place from now onwards. A bonus discount was passed by the Board of Directors a few years ago: Bring in a new dues-paying member and get a **$12** discount off your membership renewal. Bring in three new members and your renewal is free!

Bringing in a new member also includes getting a past member back into the group.

Make your **$36** check out to LIMac and bring it to the next meeting, or mail to LIMac, Post Office Box 2048, Seaford NY 11783-0180

How to better visually enjoy the *Forum*: Your Editor prefers you to use *Adobe Reader 9* as long as your Mac meets the requirement of Mac OS 10.4.11 or newer. *PostView* 1.8 ($22) works from Mac OS 10.2 all the way up to 10.5 for PowerPC and Intel based Macs.

For a Year's membership
Send your $36 check to:

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P.O. Box 2048
Seaford, NY 11783-0180

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